



09/451,827

PATENT

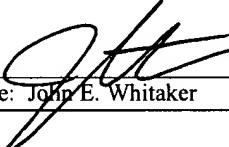
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Stephen J. Swartz Examiner: AVELLINO, JOSEPH E
Serial No.: 09/451,827 Group Art Unit: 2143
Filed: November 30, 1999 Docket No.: 8567.121US01
Title: A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN
OPERATIONS ARCHITECTURE TO IMPLEMENT A LOCAL SERVICE
ACTIVATION MANAGEMENT SYSTEM

Arnold A
#8
T.D.
07/08/03

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: MAIL STOP NON-FEE AMENDMENT, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450 on July 1, 2003.

By: 
Name: John E. Whitaker

AMENDMENT AND RESPONSE

RECEIVED

JUL 08 2003

MAIL STOP NON-FEE AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Technology Center 2100

Dear Sir:

This Response is submitted in reply to the Office Action mailed April 1, 2003. In view of the following amendment and response, Applicants respectfully request favorable reconsideration of this application. Please amend the application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 4 of this paper.

Remarks begin on page 9 of this paper.